

Harold V. Gomez

Sandayong Sur Danao City, Cebu

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BH → Fuente, Cebu City

Career Objective

Seeking for a job where I can use and improve my skills in being a csr/tsr or as an IT personnel.

Technical Skills

- Knowledgeable in Network Troubleshooting
- Web Designing (HTML and CSS)
- Knowledgeable in Windows Server (Windows Server 2012 R2)
- Hardware Troubleshooting
- Software Troubleshooting
- Knowledgeable in ticketing systems
- CCTV installation
- Basic knowledge in firewalls

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Personal Skills

- Good verbal and written communication skills
- Motivated and always willing to learn new things
- Independent and self-sufficient in handling tasks
- Collaborative and able to work in teams or groups
- Knowledgeable in Microsoft Office

Education

Bachelor of Science in Industrial Technology Major in Computer Technology

Cebu Technological University Danao Campus

Sabang Danao City, Cebu

2015 - 2019 Apr.

Pre-Professional Experience

IT Intern

IT Department

AmeeraTel Inc.

May 2018 – March 2019

Handled troubleshooting and maintenance of Network and IT equipment. Provided Support in monitoring and deployment of IT equipment to clients.

Professional Experiences

IT Specialist

IT Department

Fusion BPO

April 15 2019 - Ongoing

Handled troubleshooting and maintenance of Network and IT equipment. Provided Support in monitoring and deployment of IT equipment to clients.

References

Mr. Clint Lois Carlos Gallentes

IT Specialist

(+63)9150094063

Mr. Vincent Ermac

IT Specialist

(+63)9321018684