

RESUME

James Camposo Cabasa

Contact #: 0906-152-6600

E-mail Address: JamerzWalts@gmail.com

Mailing Address: Nangka Purok Uno Consolacion Cebu

POSITION DESIRED: Customer Service Representative

CAREER OBJECTIVE:

To be able to help promote the company into becoming the primary contact center in the Philippines.

PERSONAL PROFILE:

Birth Date: 25 September 1992

Birth Place: Cebu City

Civil Status: Married

Gender: Male

Height: 5'2"

Weight: 115 lbs.

EDUCATIONAL ATTAINMENT:

<u>EDUCATIONAL INSTITUTION:</u>	<u>LEVEL:</u>	<u>YEAR GRADUATED:</u>
• Central Philippines Bible College	Tertiary	2016
• Jagobiao National High School	Secondary	2011
• Consolacion Central Elem School	Primary	2005

Working Experience and Training:

Position	Company	Year
Customer Account Specialist	The Results Companies	2016
Customer Service Representative	Convergys Corporation	2016
Customer Service Representative	Collabera	2016-2018
Customer Service Representative	Wipro Limited.	2017-2019

Year

- 5 mos

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QUALIFICATIONS / SPECIAL SKILLS SUMMARY:

- Well-versed in Cebuano, Tagalog, and English both oral and written communication;
- Knowledgeable in Microsoft applications;
- Versatile in various working situations or circumstances;

- Tactful and diplomatic in dealing with professional and non-professional individuals;
- Team player and tolerant in the midst of work pressure;
- Hard working at all times and possesses desirable moral values;
- Open-minded and respectful toward individual differences in terms of talents, skills, opinions or ideas, and culture;

CHARACTER REFERENCES:

- | <u>NAME:</u> | <u>OCCUPATION:</u> | <u>COMPANY NAME:</u> |
|--|--------------------|-----------------------|
| • Glaiza Mae Tanyare
➤ CONTACT #: 0998-551-9414 | Supervisor | The Results Companies |
| • Sheryl Manalang
➤ CONTACT #: 0939-931-6250 | Manager | Wipro |

PERSONS TO BE CONTACTED IN CASE OF EMERGENCY:

- | <u>NAME:</u> | <u>RELATION:</u> | <u>CONTACT #</u> |
|--------------------|------------------|------------------|
| • Stephen Cabasa | Brother | 0998-560-0775 |
| • Mary Ann Camposo | Mother | 0936-254-4206 |