

PHILIP LEONIL ABADIA

312P. Burgos St. Centro Mandaue City

09339113307

philipleonilabadia@gmail.com

OBJECTIVE

I have been working within the BPO industry for no less than five years. Adept on being able to meet the goals required, establishing effective call center policies and maintaining team morale. I am highly motivated and enjoy working within a competitive atmosphere. This goal-oriented attitude makes me sure the ideal asset to elevate the success of any company to the next level.

PERSONAL INFORMATION

Name: Philip Leonil Abadia

Date of Birth: October 2, 1995

Age: 24

Civil Status: Single

Religion: Roman Catholic

Father's Name: Gerardo Joy G. Cincoflores

Occupation: Deceased

Mother's Name: Jene M. Abadia

Occupation: Housewife

EDUCATIONAL ATTAINMENT

Primary:

Mandaue City Central School (2002 –2008)

Secondary:

Mandaue City Science High School (2008-2009)

Mandaue City Comprehensive National High School (2009-2010)

University of the Visayas-Mandaue (2010-2014)

Tertiary:

University of the Visayas-Mandaue(2014-2018)

Bachelor of Secondary Education

7 *undergrad*

WORKING EXPERIENCE

Survey Sampling International (SSI) - PART-TIME JOB
Market Research (1 YR)
May 2014-June 2015

Teleperformance - TELSTRA
Customer Service Representative
June 2015-July 2016 (1 YR & 1mos)

Telstra International Phils Inc. (TIPI)
Case Manager
July 2016 – May 2017

Sykes Asia Inc.
Customer Service Representative
May 2017 – Aug 2018

Amazon Phils. Inc.
Consultant
Sept 2018 – Feb 2020

CHARACTER REFERENCE

Earvin B. Tenefrancia
Team Lead
09294801612

Dexan Faith Castro
Co-worker
09423889231