

JESSA MARIE LICARDO MINOZA
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CAREER OBEJECTIVE:

Customer-focused Call Center Agent with a passion for service excellence and in-depth knowledge of the beauty industry. Accomplished in helping to create unforgettable experiences while setting appointments. Success in building positive and meaningful relationships with the clients to drive great customer service and increase loyalty and retention.

EDUCATIONAL ATTATINMENT:

COLLEGE: University of Cebu
Bachelor of Science in Education
1st year level 2008-2009

SECONDARY: University of Cebu
2007-2008

PRIMARY: Lahug Elementary School
2003-2004

SUMMARY OF SKILL:

- Adopt at working in fast-paced environment.
 - Active listening and Communication.
 - Ability to learn new skill.
 - Flexible to work in any shift.
 - Relationship building.
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