

July 24, 2017

CERTIFICATION

TO WHOM IT MAY CONCERN:

This is to certify that Ms. Shenny Arbues has been employed with Convergys Philippines Inc. (formerly Stream International Global Services Philippines, Inc and eTelecare Global Solutions) as a Customer Support Associate II.

Ms. Arbues stayed with the company from September 17, 2014 to May 3, 2017 .

This certification is issued upon the request of Ms. **Arbues** for employment purposes. This further certifies that Ms. **Arbues** is cleared from PH i1 Cebu accountabilities with the company.

Convergys Philippines Inc.

Éthel Q. Jo

Sr Human Resources Business Partner

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ATTY OF THE BETTY OF THE STATE OF THE STATE

HEKEBY CENTIFY THAT THIS IS A TRUTT OF

ATTY. DIOGENES B. APAO, J

Notary Public

Notarial Commission No 31-2016

For/And in the City of Oroquiste & Municipalities of Lopez Bana, Aloren, Paneon, Jimenes & Sinceba

Until December 31, 2018

MCLE C.O.C. No. V 0000761-October 7, 2013

Attorney's Roll No. 5195 9

18P No. 890356-December 13, 2016-Mis. Occ. Chap

PTR No. 3721944 January 3, 2017

Issued at Oroquieta City

Arbues, Shenny COE – Inactive 7/24/2017

