

**To: Ramelyn Castanares**  
**Manager Hr**

**From: Louie Marie Salay**  
**Csr Compliance Department**  
Employee # 2192

**Subject: Resignation from the post (Customer Services Representative)**

**Date:** November 4, 2022

Dear Ms. Castanares,

This letter serves as my resignation from the post (Customer Service Representative) effective tonight November 4, 2022. I am highly thankful to you for providing me with the best opportunities to work with your company. This place mended me both professionally and personally for what I will always stay loyal to the company and its confidential information.

I am quitting the job due to favoritism I experienced while working here. I always tried to do my best whether it was offline or matter of maintaining conduct at the workplace. But I am extremely grave for the recent injustice practiced by the management. After being appreciated several times for my hard work and professional attitude, I was completely ignored when it came to promotion. Everybody in the office was expecting it to be bestowed upon me but the discrimination rules. Consequently, I must bid goodbye to the company.

I would like also to inform you how toxic the compliance department is because of the STL. No issues with the workloads and other leads only the STL. She sometimes provide rules which Hr is not aware of and will sometimes invade personal issues which is already beyond work scope.

Once again thank you for giving me the chance to work with a team of high professionals as yours.

Kind regards,  
Louie Marie salay