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<u>CERTIFICATION</u>

April 15, 2022

This is to certify that **Ms. AJIE MAY HORTELANO** was a REGULAR employee of SYKES Asia, Inc. from September 13, 2021 to April 12, 2022. She held the position of CUSTOMER SERVICE AGENT.

This further certifies that she has not completed the clearance processing. As such, as of date, she has not been cleared from liabilities/accountabilities from the company, if any.

For your information, SYKES Asia, Inc., with Corporate Headquarters located in Tampa, Florida, USA, provides customer support solutions for the Asia Pacific region through its Manila and Cebu Call Centers.

This certification is being issued to be used for whatever legal purpose this may serve.

Mae E. Blanco Senior Manager, Site Human Resources