



October 15, 2021

CERTIFICATE OF CLEARANCE

This is to certify that **Ms. Caidic, Ritzel** was employed by Concentrix CVG Philippines, Inc. (formerly known as Convergys Philippines Inc.) an affiliate of Concentrix Corporation, the global leader in outsourced customer care.

The last position held was **Advisor I, Technical Support**. She was with the company from **November 18, 2019** and was separated **September 30, 2021**.

Ms. Caidic is all cleared of all accountabilities from the Company.

Heather Olivares Sondia
Human Resources Business Partner

¹ *Note: Any difference between the employer's name stated above and other employment documents of the employee which bears the name of Concentrix, such as his/her company ID, is due to the transition of Convergys companies into the Concentrix group. This is a computer generated document. No signature required.*